

## Appendix 1 – SCHH OSC Work Programme

Meeting date	Report Title	Outcomes we are seeking to achieve
23 January 2017	Customer Feedback – Complaints, Compliments Annual Report	This report provides an overview of the key issue in complaint handling and the effectiveness of the complaints procedure for Adults Social Care for the period 1 April 2014 to 31 March 2015.
23 January 2017	Peer Review on Reablement and Rehabilitation Update	To receive an update on the outcomes of the LGA Peer Review Report.
23 January 2017	The Day Offer for Older People and Adults with	to receive an update post public consultation
23 January 2017	Fees and Charges 2017	To receive the directorate's relevant fees and charges information, noting the Executive proposals and influencing where appropriate changes to F&C prior to Council.
23 January 2017	Draft Budget, Capital and Medium Term Financial Plan 2017/18-20/21	To consider the draft Budget, updated Medium Term Financial Plan, Housing Revenue Account and Capital Programme pertaining to the Social Care Health and Housing Directorate only. Information that is relevant to the
23 January 2017	Support for pharmacies and their services and education of the public	This is a NHS England commissioned service and a request for information will be made,
23 January 2017	Musculoskeletal Service Performance	To receive a report on the performance of the Musculoskeletal Service commissioned by the BCCG
20 March 2017	Integration of Health and Social Care in Central	To receive the Enquiry Team report into their findings.
14 May 2017	Quality Accounts	To receive the Quality Accounts provided by local hospitals and NHS Care providers in Central Bedfordshire and provide any comments as they feel appropriate.
05 June 2017		