

**SUMMARY OF SPECIFICATION – SHARED LIVES SCHEME
MANAGEMENT SERVICE FOR ADULTS WITH LEARNING DISABILITIES**

1.0 Introduction

The specification sets out the requirements the Provider is required to comply with; that a competitive tendering exercise is being undertaken to secure an independent Provider to manage, develop and expand the existing Shared Lives Scheme, to support an increased number of adult customers with learning disabilities who have a range of low, moderate and high levels of care and support needs. The aim is to substantially increase the availability of Shared Lives carers, to enable a significant increase in the uptake of the Shared Lives offer by customers for whom the Shared Lives Scheme is a suitable option and a preferred choice for their ongoing care and support.

The background context and legislative requirements follow prior to the details covering the local picture – population data, no. of people with learning disabilities the council funds and supports (600 adults, approx. 70 young people coming through from Children's Services). As with the rest of the population, adults with learning disabilities are living longer and with more complex levels of need which will potentially increase in complexity as they continue to age and the services which provide care and support to these customers must be able to respond to demand for more intensive care and support.

2.0 Shared Lives service details and requirements

The definition of Shared Lives is provided followed by the specific registration and assessment requirements for the scheme and Shared Lives Carers. The nature of service is described - a unique and highly flexible form of accommodation and support, either on a permanent or short term basis for people who require support with everyday living e.g. day support, short breaks, emergency respite, or permanent residencies.

A key aim is to expand the current scheme and range of services within it, including to grow the service so more young people aged 16-17 have the opportunity to choose Shared Lives as their preferred option.

Range of services includes:

- Permanent matches – where the customer may permanently reside with a shared lives family until they decide to move on to supported/ independent living.
- Short term residency – can be an overnight stay, or for a few weeks, depending on what is needed.

- Emergency residency – arrangement needs to be made unexpectedly – for example as a result of the customer's main carer being unavailable because of ill health or hospitalisation. The length of stay will be determined by the specific situation which has resulted in the placement and in negotiation between the provider, the Shared Lives carer and the Council's care manager.
- Day support – individuals can be supported to meet their outcomes by a shared lives carer which might be provided in the carer's home, in the local community or in the customer's own home.

The Provider will be required to meet the Council's vision, aims and objectives of the service, and meet the high level outcomes set out; that people are :

- Safe and secure
- Able to live independently at home
- Are able to participate in the community
- Are not socially isolated or lonely

The vision for customers is that they have access to a high quality Shared Lives experience, where their care and support needs can be met in a home environment in the context of ordinary family life. More detailed outcomes, drawn from the above and further developed and co produced with customers and Shared Lives carers are detailed in the specification; there are specific outcomes for 1) Customers, 2) Shared Lives carers and 3) Shared outcomes for both the Customer and Shared Lives Carer. The Customer outcomes are set out in the table below:

Customer Outcomes:		
Outcome	Indicator	Measure
To the extent that I want:		
I have a meaningful, fulfilling life which promotes my health, wellbeing and personal beliefs, within a family setting.	<p>Customer has opportunities to participate in everyday family activities.</p> <p>Customer has a sense of 'place' and purpose within the family setting.</p> <p>Customer experiences good health and wellbeing.</p> <p>Customer is supported in their personal beliefs.</p>	<p>Performance monitoring:</p> <ul style="list-style-type: none"> • Data and information on range of family-based activities available to customers. • Case studies. <p>Annual Shared Lives customer survey.</p>

	Customer does not feel lonely or isolated.	
I am supported to increase my independent living skills and celebrate my achievements.	Customer is supported to increase their range of independent living skills, to the extent that this is achievable for the individual customer.	<p>Performance monitoring:</p> <ul style="list-style-type: none"> • Data and information on support provided to customers • Case studies. <p>Annual Shared Lives customer survey.</p>
I have opportunities to participate in community activities.	<p>Customer is actively engaged in community based activities and interactions including for example:</p> <ul style="list-style-type: none"> • Volunteering. • A network of friends. • Accessing local services such as leisure services, libraries, specific interest clubs (e.g. photography), restaurants, etc. 	<p>Performance monitoring:</p> <ul style="list-style-type: none"> • Data and information on the range of activities customers are engaged in, and the number of customers. • Case studies. <p>Annual Shared Lives customer survey.</p>
<p>I am supported to undertake or maintain employment, and/or training, and/or education.</p> <p>I am supported to learn new things that are important to or for me.</p>	<p>Customer is supported by their circle of support (e.g. Shared Lives carer, the Shared Lives Scheme, day opportunities services and any other appropriate support agencies) to:</p> <ul style="list-style-type: none"> • Access and maintain employment/training/education. • Learn new skills. 	<p>Performance Monitoring:</p> <ul style="list-style-type: none"> • Data and information on customers supported to enter or maintain employment/training/education, or learn new skills to support them in everyday life. • Case studies. <p>Annual Shared Lives customer survey.</p>

<p>I am listened to by the people involved in my support.</p>	<p>Customer feels included and supported by their circle of support.</p> <p>Customers will be able to inform the care and support they receive so that they are tailored to their needs/aspirations.</p>	<p>Performance monitoring:</p> <ul style="list-style-type: none"> • Case studies evidencing how customer is provided care and support in a way that meets their needs/aspirations. <p>Annual Shared Lives customer survey.</p>
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