



# Speech , Language and Communication

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# Service provision

- Current service EPUT
- Purpose
- Aims
- Assessment /Diagnosis/ Treatment
- Case Mix
- Procurement – new model



# Current service

- Response times
- Geographic boundaries
- Locations
- Referrals and criteria



# Outcomes

Measure Percentage SALT discharged paediatric patients with a TOM agreement score of 3	Achieved 95.6% (Jun-17)	Target 85%
Measure Speech and Language therapy: Family focused outcome measure to demonstrate satisfaction with the service to be used at first and final appointment with outcome scores expected to be 3 in 85% or more cases	Achieved 91.3% (Jun-17)	Target 85%



# Challenges

- Growth in Demand
- New ways of working
- Vacancies / Lack of available skilled staff
- Financial turnaround

