

## Central Bedfordshire Council

### Social Care Health and Housing Overview and Scrutiny Committee

Monday 14 May 2018

## Quality Accounts

Advising Officers:

<b>Jacqui Evans</b>	East and North Herts Hospital NHS Trust (Lister)
<b>Victoria Parsons</b>	Company Secretary, Luton and Dunstable University Hospital Trust
<b>Sarah Browne</b>	Deputy Director of Nursing for Essex Partnership University NHS Trust (EPUT)
<b>To be confirmed</b>	Cambridgeshire Community Services NHS Trust.
<b>Tracey Brigstock</b>	Director of Nursing and Patient Services, Bedford Hospital NHS Trust
<b>Michelle Bradley</b>	Director for Bedfordshire Mental Health & Wellbeing Service, East London Foundation Trust (ELFT) (to follow)
<b>Kate Burke</b>	Corporate Affairs Director, Milton Keynes University Hospital Trust. Cambridgeshire Community Services NHS Trust (to follow)

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### Purpose of this report

The Committee is asked to consider the Quality Accounts from the local hospitals and NHS Care providers in Central Bedfordshire and provide any comments as they feel appropriate. Comment on the Quality Accounts are voluntary, the Committee is not obliged to comment if it does not feel it necessary.

### RECOMMENDATIONS

**The Committee is asked to comment and agree a statement, if so minded, on the Quality Accounts submitted by Bedford Hospital NHS Trust, SEPT, The East and North Herts NHS Trust, The Luton and Dunstable University Hospital Trust, The East London Foundation Trust and Milton Keynes University Hospital Trust.**

### Issues

1. All providers of NHS healthcare services in England are required to publish a quality account that represents the quality of the healthcare services delivery over the previous year. Trusts are required to share their quality accounts with Healthwatch and appropriate Overview and Scrutiny Committees with responsibility for health matters who are offered the opportunity to comment on the draft document on a voluntary basis. The quality accounts are produced annually and made available to the public.

2. The Department of Health (DoH) have produced guidance on Quality Accounts titled "Quality Accounts: a guide for Overview and Scrutiny Committees (OSCs)". The DoH guidance states that "Quality Accounts aim to enhance accountability to the public and engage the leaders of an organisation in their quality improvement agenda. If designed well, the Accounts should assure commissioners, patients and the public that healthcare providers are regularly scrutinising each and every one of their services, concentrating on those that need the most attention."
3. The Department of Health Guidance "Quality Accounts: a guide for Overview and Scrutiny Committees (OSCs)" suggests that OSCs might consider the following:-
  - Do the priorities identified by the provider contained in the Quality Account match those of the public?
  - Has the provider omitted any major issues from the Quality Account?
  - Has the provider demonstrated they have involved patients and the public in the production of the Quality Account?

### **Corporate Implications**

4. The review of services contained in the draft Quality Accounts are for NHS agencies and not the Council itself. The services referred in the Quality Accounts will however support the Council Priorities by protecting the vulnerable; improving wellbeing.

### **Conclusion and next Steps**

5. Any statements agreed by the Committee will be sent to the provider to allow them time to prepare their final Quality Account, which will include the statement, for publication

### **Appendices**

#### **Appendix 1 – Comparable indicators**

<b>Appendix A:</b>	East and North Herts Hospital Trust Quality Account 2017/18
<b>Appendix B:</b>	Luton and Dunstable Hospital Trust Quality Account 2017/18
<b>Appendix C:</b>	EPUT Quality Account 2017/18
<b>Appendix D</b>	Cambridgeshire Community Services Quality Account 2017/18
<b>Appendix E</b>	Bedford Hospital Trust Quality Account 2017/18
<b>Appendix F</b>	Milton Keynes Hospital Trust Quality Account 2017/18

### **Background Papers**

Quality Accounts: [a guide for Overview and Scrutiny Committees](#)