#### Central Bedfordshire Council

### **AUDIT COMMITTEE**

30 July 2018

## **Internal Audit Progress Report**

### Report of Charles Warboys, Director of Resources

Contact Officer: Clint Horne, Head of Internal Audit and Risk

### **Purpose of this report:**

This report provides a progress update on the status of Internal Audit work for 2018/19.

#### RECOMMENDATIONS

The Committee is asked to:

1. Consider and comment on the contents of the report.

### **Overview and Scrutiny Comments/Recommendations**

1. This report is not scheduled to be considered by Overview and Scrutiny, as it is the responsibility of the Audit Committee.

### **Background**

- Management is responsible for the system of internal control and should set in place policies and procedures to help ensure that the system is functioning correctly. Internal audit reviews, appraises and reports on the efficiency, effectiveness and economy of financial and other management controls.
- 3. The Audit Committee is the governing body charged with monitoring progress on the work of Internal Audit.
- 4. The Audit Committee approved the 2018-19 Internal Audit Plan in April 2018. This report provides an update on progress made against the plan up to the end of June 2018.

### Progress on the 2018/19 Audit Plan

### **Fundamental System Audits**

5. The approach taken last year on the Fundamental audits is largely continued this year with detailed substantive testing undertaken on a prioritised risk basis. Any recommendations made in previous years will also been followed up. Three reviews are solely walk through testing on the material workflows to verify key controls as previously documented. Most of these are now in progress.

#### **Other Audit Work**

- 6. Internal Audit continues to be engaged in key projects and will have an ongoing advisory role in the SAP S4 Hana work that is working towards implementation for the next financial year. Work also continues to be undertaken on grant certification.
- 7. In addition to the Fundamental System audit reviews the following audits have been completed since the last update:
  - Democratic Governance (Adequate)
  - Public Health contributions to other Directorates (Adequate)
  - Cyber Security (Limited)
  - Treasury Management (Draft Report Adequate)
  - Ethics Declarations of Interests, Gifts & Hospitality (Draft Report Adequate)
  - Joint Procurement Arrangements (Draft Report –Adequate)
- 8. A number of other reviews are currently progressing, which are shown within Appendix A. The outcomes will be reported to a future committee meeting.

#### **Schools**

9. Since the May report a further 4 school audits have now been completed, with a further school at Draft report stage:

Chiltern School - Adequate
Clipstone Brook Lower – Adequate
Swallowfield Lower – Limited
Pulford Lower – Adequate
Beaudesert Lower (Draft Report) - Adequate

### **Other Matters of Interest**

10. A review of our audit approach and documentation has resulted in revised templates for our Internal Audit report and scoping documentation. The change to scoping documentation should aid with the efficiency of the audit process and the new report style is intended to be briefer and easier to read for report recipients.

### **Performance Management**

- 11. The status of the current audit plan is shown on Appendix A.
- 12. The Internal Audit Charter requires Internal Audit to report its progress on some key performance indicators. The indicators include both CBC audit activities and school audit activity.

# Activities for 1 April 2018 - 30th June 2018

KPI	Definition	Current Year		Previous Year	Annual target
		Actual	Target	Actual	
KPI01	Percentage of total audit days completed.	20%	20%	76%	80%
KPI02	Percentage of the number of planned reviews completed.	16%	20%	72%	80%
KPI03	Percentage of audit reviews completed within the planned time budget, or within a 1 day tolerance.	92%	75%	79%	75%
KPI04	Time taken to respond to draft reports: Percentage of reviews where the first final draft report was returned within 10 available working days of receipt of the report from the Auditor.	69%	80%	71%	80%
KPI05	Time taken to issue a final report: Percentage of reviews where the final report was issued within 10 available working days of receipt of the response agreeing to the formal report.	100%	80%	93%	80%
KPI06	Overall customer satisfaction.	90%	80%	91%	80%

### 13. Analysis of indicators:

- KPI01 As at the end of June, Internal Audit has delivered a total of 253 productive audit days, which is 20% of the total 1260 planned days for the year.
- KPI02 This KPI measures planned work completed and currently 16% of the plan is complete, which includes from the finalisation of work in progress at the start of the year.
- KPI03 92% of planned reviews have been completed either within the planned time budgets, or within a 1 day tolerance.
- KPI04 This indicator measures the time taken for Internal Audit to receive a response from the auditee to the draft report. During the period up to the end of June 69% of draft reports were responded to within the target set.
- KPI05 This indicator measures the percentage of final reports issued by Internal Audit within ten working days of receipt of agreed response from the auditee, currently 93%.
- KPI06 We have implemented a new electronic satisfaction survey and data has been taken on a 12-month rolling basis to help smooth out the anomalies of small sample sizes. A 'satisfactory' response to all questions would provide an average score of 75%.
  - 24 responses have been received for customer satisfaction surveys over the last 12 months and all have been either satisfied or very satisfied.

### **Council Priorities**

14. The activities of Internal Audit are crucial to the governance arrangements of the organisation and as such are supporting all of the priorities of the Council.

### **Corporate Implications**

### **Legal Implications**

15. None directly from this report.

### **Financial Implications**

16. None directly from this report. However, sound systems assist in preventing loss of resources (by other wastage or fraud), thereby improving effectiveness and efficiency.

# **Equalities Implications**

17. None directly from this report.

# **Conclusion and next Steps**

- 18. Internal Audit has continued to support the drive to strengthen internal control within Central Bedfordshire Council. Work is progressing to deliver the revised plan by the year end.
- 19. A further update on audit progress will be presented to the next Audit Committee.

### **Appendices**

20. Appendix A – Progress on Audit Activity

# **Background Papers**

21. None.