

ANDREW SELOUS MP

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11 October 2018

Clir Ian Dalgarno Central Bedfordshire Council Priory House Monks Walk Chicksands Shefford, SG17 5TQ

Dear lan

MR MARC HAMILL 10 CLIFTON ROAD DUNSTABLE LU6 1LU AND ALL THE RESIDENTS OF CLIFTON ROAD

I enclose a petition and comments on the minutes of the meeting which introduced residents' parking to Stuart Street and impact statements from Clifton Road residents. I know you very kindly said you would visit Clifton Road itself to look at the provision of residents' parking for this road. I am supportive of their request. I look forward to hearing back from you when you and your officers have had a chance to look through this additional information.

With very best wishes,

Yours sincerely,

ANDREW SELOUS

The residents of Clifton Road have been suffering as a result of parking restrictions to Stuart Street, West Parade and the Restriction change's implemented in the surrounding streets. This has impacted on our lives massively and we have not been listened to Enough is enough.

Please find provided the following .

- 1.Residents petition
- 2. Minutes off council meeting were Stuart Street and Clifton Road , Union Street we're discussed.

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- 3. Residents impact statements along with their email trails of correspondents with the council or councillors.
- 4.A copy of a letter posted to Residents by myself to tackle concerns as a Street in regards to the parking problem . Replies from individual addresses.

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Can I ask the you respect the wishes of some residents who want to be kept anonymous. They have written this on their reply slips.

Can I bring to your attention some points which were raised in the minutes. I have marked the pages in pen and highlighted the areas I wish to speak about if you are able to answer the question I would be most great full. My point being that the process leading to the changes was floored.

Page 6

It was mentioned that the parking is less heavy in Clifton road than it is in Stuart Street.

Can I ask how this statement was reached and what evidence they have to support this claim . Surely this should of been explained in more depth.

Page 7

Resident of Union street have asked for permits to Stuart street.

I emailed Jack Brown asking if the residents of union street received permits as a result of the meeting. I have never ever received a reply to the question. If this is the case which I suspect it' was ,Why have those residents been treated differently to us.

Page 10

A resident of Clifton Road has written to state that he was unable to reply to the consultation for parking due to his circumstances.

Why has their vote not been counted . This has just highlighted what we have said . A simple note through the door is not an acceptable way to poll for permit parking and this needed to be investigated and explored further.

Page 12

I have highlighted that the headings Equalities / human rights with the title of none from this report I think it's fair to say that given some resident permits in other streets and not taking into account other residents situations shows no real equality.

The proposal benefits Stuart Street . I agree

The proposal benefits local businesses. I disagree and the proposal benefits local businesses.

The proposal benefits the general public. I totally disagree. The local residents can't park there along with the general public .

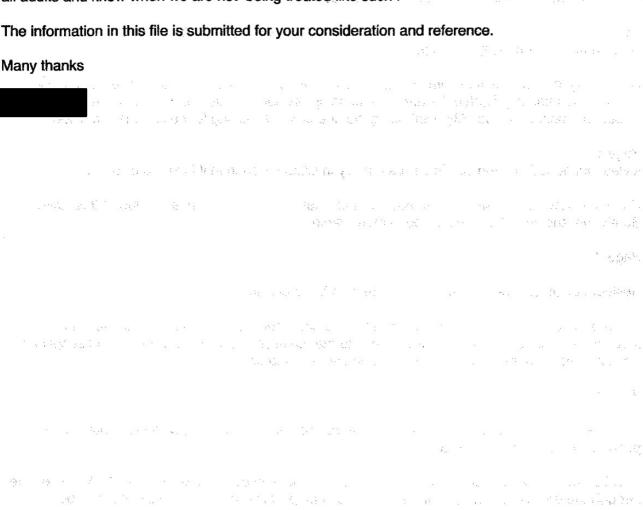
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Mr Selous I could go on for ever pulling this meeting apart but I hope my point comes across . We as residents of Clifton Road fill let down by our local county councillors. Our local Highways department and county council. To date I have not had a reply or acknowledgement to our submitted petition and application for permit parking. I accept that now you have become involved they may see this as being done through yourself.

I seriously expect a better service from the individuals I have been in touch with and question their ability to perform their roles. I have dealt with this matter with restraint and have remained respectful and patient. We should be treated with the same respect fairly and promptly. We are all adults and know when we are not being treated like such .

Many thanks





Clifton Rd Dunstable Parking

2 messages

20 September 2018 at 15:10

Dear Mr Selous,

I write in response to your correspondence with Marc Hamill (yes the whole street is in a Whatsapp group regarding this issue, it's affecting our lives so much, and we have all the emails) regarding the parking in our street. Quite frankly I'm disgusted with yours and the councils response, we cannot wait until January next year for it to be resolved.

Let me tell you what parking in Clifton Rd is like, I have lived here for twelve years and I have not had an issue with the parking until the permit holders only scheme was put on to Stuart Street. I live here yet I cannot get a space in the entire street every day. Luckily our property has a garage which I now park in when there isn't space and also now when there is to free up space for the other residents who do not have this choice. However, if I am popping home after the school run and before work it would be nice not to have the faff of parking in the garage. After the school run at 9am this morning there were over 30 cars in Clifton Rd and 7 in Stuart Street, there I've done your survey for you what else do you need?

When the permit holders parking was put in place in Stuart Street last year we were informed by letter that it would be relooked at after a year, this has not happened. In the interim between your fancy pants review why can't you just give us permit parking for both Stuart St and Clifton Rd and vice versa? Surely you owe us this as you did not do the consultation like you promised?

I can tell you now the residents are not going to let this drop, we have a media campaign and silent protests in place but hope we will not have to resort to this.

Please do not fob me off with your standard letter back, actually provide me with answers to how you, as an elected MP for Dunstable, are going to fight this for us, we are not asking for a lot.

Many thanks & kind regards,



24 September 2018 at 11:17

Dear Ms

Thank you for your email and for letting me have your response to the reply I received from Central Bedfordshire Council, who are responsible for parking issues, posted online by your neighbour Marc Hamill. I have received many other emails from equally concerned residents of Clifton Road about the parking problems caused by the overspill of parking from Stuart Street which has parking restrictions and

residents pay for parking permits. I can confirm that I have written further to Central Bedfordshire Council to request that they urgently consider introducing paid for parking restrictions in Clifton Road before they complete their survey of all the parking in Dunstable.

I would advise however that any new parking restrictions have to go through various mandatory stages set down in legislation where the Council has to carry out a public consultation of all residents within a set timescale and once the findings of the consultation are assessed then an order has to be placed before the Traffic Management Committee of the Council for approval. Signage then has to be ordered and parking permits applied for. This can take at least six months to complete. The timescale set down for the Traffic Management Committee of the Council to consider in January 2018 all the findings of the parking survey now being carried out is within the timescale I have described previously.

Please be assured that I will be back in touch with you as soon as I receive a response to the five other emails I am sending on today to the Council, all from Clifton Road residents.

With very best wishes,

Andrew Selous

Member of Parliament for SW Bedfordshire

www.andrewselous.org.uk



Our Data Protection Policy can be found at www.andrewselous.org.uk

Sent: 20 September 2018 15:11

To: SELOUS, Andrew <andrew.selous.mp@parliament.uk>

Subject: Clifton Rd Dunstable Parking

[Quoted text hidden]

UK Parliament Disclaimer: This e-mail is confidential to the intended recipient. If you have received it in error, please notify the sender and delete it from your system. Any unauthorised use, disclosure, or copying is not permitted. This e-mail has been checked for viruses, but no liability is accepted for any damage caused by any virus transmitted by this e-mail. This e-mail address is not secure, is not encrypted and should not be used for sensitive data.

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Please find attached a petition from the residents of Clifton Road Dunstable LU61LU.

As residents we DEMAND that parking restrictions are implemented in Clifton Road using a residence parking permit scheme. We also request that the parking scheme allows us access to park in Stuart Street as well as Clifton Road.

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We as residents set out reasons why we feel this is necessary below.

- 1. Since the introduction of Residential parking in Stuart Street the residence of Stuart Street and their visitors park their second vehicles not signed up to the scheme in Clifton Road despite there being ample of parking in Stuart Street day and night.
- 2 . West parade was also introduced to permit parking at the same time as Stuart Street and vehicles from Union Street and Victoria Street and even Regents Street park their vehicles in Clifton Road .
- 3. 141 High Street North has been turned into an ice cream shop and four flats with parking (I believe payed for by the council under some sort of generation scheme although I have not confirmed this). The owner keeps parking Mercedes sprinter vans with need of repair with engines missing in these spaces although he doesn't live there, the residence of the flats now park in Clifton Road as they have no parking.
- 4. The local barbers shop has parking to the rear of the shop but chooses to park in the Clifton Road. It is suspected that they stay over the night in the back of the premises so not moving their vehicles in the busy periods. They are linked and also work in the Turkish restaurant along the High Street and it is suspected they also park in the street.(Residents have noted and taken photo graphs) The restaurant at the bottom of the road have their clientele park in the street ignoring people's dropped drives and yellow lines. The plumbing shop park two vehicles in the street six days a week along with the accountants and customers of the betting shop.
- 5. Local commuters choose to park their vehicles in the street and walk into town to work .It is also suspected that vehicles are left in the street while the registered keepers go away on holiday .
 (Cars have been noted to of been left up to three weeks at a time).Clifton Road being a convenient place to park to catch the A and F70 bus which takes them to Luton airport.
- 6. The builders at Ashton School also park their vehicles in the road while they work on the site and it's suspected that once the site becomes populated occupiers will look to park second vehicles elsewhere and this will affect Clifton Road.
- 7. Occupiers of Clifton Road with small children find it difficult to unload their cars and remove their children safely when they are unable to park outside or near their homes.
- 8. Residents on shift work are unable to find parking late at night or early in the morning in the Road or surrounding areas due to vehicles not belonging to residents being parked in the Road.

9.many residents are changing there life styles and won't go out after certain times in fear of not being able to get parked .We have many residents with disabilities who struggle to park near their homes , this can cause some distress. There are issues when their care assistants or support try to park and there are no spaces. Visitors to the residents have the same issue ,this is not acceptable .

10. In the meeting for parking in Stuart Street it was agreed that the highways would monitor the parking in Clifton Road as a it was suspected the scheme would have a knock on effect .Despite many residents compliant s this had been ignored.

These problems have only become a real issue since the introduction of permit parking in Stuart Street , Victoria Street , Edward Street ,Princes Street and West Parade . An issue caused by the Highways and central Bedfordshire council as the residents fears were ignored despite the agency's mentioned being aware this would happen .

I look forward to a speedy response to our situation, the state of the

Regards the residents of Clifton Road

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Parking - Clifton Rd Dunstable

7 messages

Thu, 19 Oct 2017 at 11:31

To: paul.salmon@centralbedfordshire.gov.uk

Dear Paul,

I'm sending you this email as I have already gone through customer services who directed me to parking enforcement then they have directed me to you so apologies if you are still the wrong person but I am loosing the will to live!

I'm writing to you regarding the parking situation now in Clifton Rd in Dunstable, since Stuart Street and other nearby streets have become permit holder only Clifton Road is getting the excess vehicles, it is becoming impossible for residents to find a space. There are also regular commuters who are using it as a place to park Mon - Fri. I also noticed that last week white lines have been painted on the roads which has prevented cars parking in another two spaces so the situation is going to be worse.

Although I was oppsed to a parking permit scheme initially I think it is essential now that Stuart Street has one, I have spoken to some neighbours and we are all in agreement.

How can we get this the permit scheme revisited?

Many thanks for your help.

Kind regards,

O. Bugitti. Worldtweentalbedrordshire.gov.dx

Thu, 19 Oct 2017 at 11:32

[Quoted text hidden]

Mail Delivery Subsystem < mailer-daemon@googlemail.com>

Thu, 19 Oct 2017 at 11:32



Address not found

Your message wasn't delivered to **Judith.wong@ centalbedfordshire.gov.uk** because the domain centalbedfordshire.gov.uk couldn't be found. Check for typos or unnecessary spaces and try again.

The response was:

DNS Error: 13696159 DNS type 'mx' lookup of centalbedfordshire.gov.uk responded with code NXDOMAIN Domain name not found: centalbedfordshire.gov.uk



RE: Parking Clifton Rd 18th -22nd Dec

Leo Hawkes < Leo. Hawkes@centralbedfordshire.gov.uk>

Good morning ?

I am responding on behalf of Jill Cross regarding the Landscape works due to take place next week in Clifton Road, Dunstable. The works to be undertaken are the I Regarding the parking, I am making enquiries as to whether we can have the restrictions in adjacent roads temporarily lifted as that would be a reasonable solution,

Kind regards,

Leo Hawkes

Highways Tree officer - Area 3

Central Bedfordshire Council

Central Bedfordshire Council

Telephone: 0300 300 4114 | Email: leo.hawkes@centralbedfordshire.gov.uk

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Information security classification* of this email: Not protected

*Information security definitions:

Restricted - Sensitive data only to be sent via secure email

Protected - Contains personal data covered by the Data Protection Act

Not protected - General data

Sent: 14 December 2017 07:02

Subject: FW: Parking Clifton Rd 18th -22nd Dec

Please could you contact this resident.

Many thanks

Jill

Jill Cross

Highway Custodian

Community Services - Highways

Central Bedfordshire Council Priory House, Monks Walk, Chicksands, Shefford, Bedfordshire, SG17 5TQ

Direct Diał: 0300 300 5369 | Email: jili.cross@cantraloedfordshire.gov.uk

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Information security classification* of this email: Not protected

*Information security definitions:

parking in the street and the council have made all other adjoining streets permit holder only? Also I have tried ringing your mobile, it rings out and doesn't go to voicemail, not very helpful. Kind regards, This email is confidential and intended exclusively for the use of the intended recipient(s). Any views or opinions presented are solely those of the author and do not necessarily represe malicious content is taken and it is your responsibility to scan this message and any attachments to your satisfaction. Central Bedfordshire Council reserve the right to monitor e-mails i Mon, 18 Dec 2017 at 08:59 Any update on the parking? ■ IMG_5002.jpg 1.5 MB Mon, 18 Dec 2017 at 09:31 Good morning Ms Apologies, yes I have received correspondence from parking enforcement, unfortunately they are unable to lift the restrictions as the restricted neighbouring roads also struggle with spaces but they advise the use of nearby unrestricted roads to park during the hours that the work will be undertaken; during the daytime only. The tree surgeons usually only work on one or two trees at a time so if residents are in and able to move their car during these hours, it may be possible to park on the road as long as they can move they cars when requested. We apologies for the inconvenience this may cause and hope the works create as limited interference as possible. Kind repards. Leo Hawkes Highways Tree officer - Area 3 Central Bedfordshire Council Central Sedfordshire Council Telephone: 0300 300 4114 | Email: leo hawkes@centralbedfordshire.gov.uk Central Bedfordshire - A great place to live and work - www.centralbedfordshire.gov.uk Information security classification* of this email: Not protected *Information security definitions: Restricted - Sensitive data only to be sent via secure email

Sent: 18 December 2017 08:59 To: Leo Hawkes Subject: Re: Parking Clifton Rd 18th -22nd Dec

[Quoted text hidden] [Quoted text hidden]

Not protected - General data

Protected - Contains personal data covered by the Data Protection Act

Forwarded message
From: Judith Wong < Judith. Wong@centralbedfordshire.gov.uk >
Date: Mon, 23 Oct 2017, 15:17
Subject: Stuart Street parking - knock on effect to Clifton Road To:
Good afternoon
I have asked our traffic and safety team to look at the issue you have raised and respond to you directly.
Regards
Judith
Judith Wong
PA to Assistant Director for Highways
Community Services – Highways
Community Services - riighways
Central Bedfordshire Council Priory House, Monks Walk, Chicksands, Shefford, Bedfordshire, SG17 5TQ
Certical desired comment rholy riouse, Monks Walk, Chicksands, Shellold, Bedioldshile, 3917 31Q
Direct Dial: 0300 300 6201 Internal: 76201 Mobile: 07393 239042
Email: judith.wong@centralbedfordshire.gov.uk
Linan. Jaans. Wong w central bedrords inte.gov.uk
Central Bedfordshire - A great place to live and work —www.centralbedfordshire.gov.uk
Central bediordshire - A great place to live and work - www.tentralbediordshire.gov.uk
Forwarded message
From: Detect 10 October 2017 et 11:21
Date: 19 October 2017 at 11:31 Subject: Parking - Clifton Rd Dunstable
To: paul.salmon@centralbedfordshire.gov.uk
Dear Paul,

I'm sending you this email as I have already gone through customer services who directed me to parking enforcement then they have directed me to you so apologies if you are still the wrong

son but I am loosing the will to live!

m writing to you regarding the parking situation now in Clifton Rd in Dunstable, since Stuart Street and other nearby streets have become permit holder only Clifton Road is getting the excess vehicles, it is becoming impossible for residents to find a space. There are also regular commuters who are using it as a place to park Mon - Fri. I also noticed that last week white lines have been painted on the roads which has prevented cars parking in another two spaces so the situation is going to be worse.

Although I was oppsed to a parking permit scheme initially I think it is essential now that Stuart Street has one, I have spoken to some neighbours and we are all in agreement.

How can we get this the permit scheme revisited?

Many thanks for your help.

Kind regards,

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Clifton Road, Dunstable

My family and I live at number. The family consists of my wife and two teenage daughters. My wife and I have a car each and the girls are not yet at driving age.

We have lived in Clifton Rd since 2004 and we were fully aware that we would not be guaranteed a parking space outside our house when we moved in. The situation has at times been a little frustrating but always manageable. This changed when the permit system was put in place in Stuart St. Overnight the parking problem has become horrendous and shows no signs of improving. Being at the end of the road closest to High St North, we have a number of people who park their cars and go to work which ties up spaces for the whole day. Many of these people arrive at the same time as leave to do school runs thus meaning we cannot park near our houses to drop off shopping, or clean the car etc.

Due to my daughters doing a number of activities in the evenings i.e. Dancing, Sea Cadets, Church youth groups etc, I regularly have to go out to collect them and more often than not there are no spaces in the whole of Clifton Rd to park the car on my return. This is made even more galling when I turn in to Stuart St to find masses of available spaces which we are not allowed to use. This is despite the fact that a number of Stuart St residents park in Clifton Rd as they don't want to pay for a second permit. As you can imagine, all aspects of this are a major source of frustration.

I think that a simple solution would be to extend the current system in place in Stuart St to include Clifton Rd with residents able to park in either place.

4 October 2018



Dear Mr Selous

I have been a resident Clifton Road for 12 years . I reside with my wife and two children aged 11yr and 15yrs.

I intend to include in this letter the experience I have been suffering as a result of permit parking to Stuart Street , West Parade and the changes to restricted parking in Victoria Street , Edward street and Princes Street.

Up until the changes I was able to find parking in Clifton Road or Stuart street without any issues. I knew parking at a premium was not accepted in Clifton Road ie parking outside my own home. I had made enquiries with the council prior to moving in and had established that I could get permission for a dropped Kerb and a licence to cross the high way should it be needed. At the time we were a also a two car family .This wasn't needed in the end as parking wasnt an issue .

Since the permit introduction I am unable at times to park in the street or surrounding area. This is due to outside travellers parking in the street. Stuart Street residents parking their second cars or their visitors parking in Clifton Road to which they are entitled to do. Workers leaving their vehicles while they worked in town. The building of flats to 132 High Street North and the allocated parking being filled with two broken down vans.

I work 12 hour shifts and on my return from work if I have driven I always find myself circulating the area trying to park. The courses much frustration stress as well as offending other residents in other streets who must be experiencing the same problem. To add Insult to injury Stuart Street remains partially empty or empty day and night. This is the same for West Parade. I experience the same problem if I have to visit the shops or relatives. Once I leave the street parking becomes a nightmare for which I dread. This effects me and my family so much I often have to change my plans for fear of not getting parked. Further to this my daughter has been diagnosed with a Mental Health condition. This requires me sometimes to take her to appointments or just take her out to calm her down. Part

of her condition is OCD related and trying to manage that while changing plans has become very stressful for the family . Relatives limit their visits due to the parking too. I don't expect priority treatment and I understand that the council are taking steps to try and resolve the parking problem and maybe introducing Zone parking . This is a solution I am in favour off however in the meantime our problem needs urgent attention and I can only see several options available.

Suspend parking in Stuart street and West Parade until the Zone parking is introduced.

Or

Implement parking permits in Clifton Road to include Stuart Street . This given us more space and also to cater for Stuart Street second cars and visitors .

Or

Allows residents of Clifton Road to have one permit for Stuart street. These permits would only be used once Clifton road becomes full .

I urge you to fight for the change

Kind regards

Dear Mr Selous, sufficient and anomalous on the entrangent of the couple of wastelline for a kind in the base of a graph continued by well-and the couple in the order of the continued by the couple in the continued by the continued

I am a resident of Clifton Road Dunstable Bedfordshire Lu61Lu and a have been for over ten vears.

It is with great frustration I find myself sending you this Email .

In October 2017 parking restrictions were implemented in Stuart Street off Clifton Road and I believe West Parade Dunstable. Other surrounding roads in the Town centre had their restriction changed to residence only . This was done after consultation by a letter through the door which had given Residence of Clifton Road the opportunity to vote to have permit parking . Only eleven addresses replied where two were undecided, four were for the change and five against if my memory serves me right. The changes then went ahead despite objections from residence of both Clifton Road and Union Street. The meeting also failed to mention a resident in Stuart Street who had been evicted and was part of their parking problem as he was buying and selling cars . A problem they were aware off.

Since the parking change parking in Clifton Road has become a real problem to residence. People find they can't park in the road and have to park two to three streets away. This would be acceptable in the circumstances if Stuart Street was full off cars. However it isn't.

- 1. Workers from the Town park their vehicles in Clifton Road while they work. This includes the builders in Ashton School.
- 2. Residents of Stuart Street park their second cars in Clifton Road to avoid paying the second £70 fee.
- 3. Stuart Street and West Parade remain empty day and night .
- 4. Residence with young children can't park near their homes to unload the children safely .

The list goes on but I want to keep this email as brief as I can .

Many Residence I've spoken too didn't see the parking consultation letter. Were unable to reply due to ill health and confusion or lacked confidence to reply. Four addresses are empty and many properties rented on a short term contract and tenants have moved on. None of this was taken into consideration.

Many residence also have ongoing problems in physical and mental health issues some I'm told you are aware of and some you are not . Myself a have a 14yr old daughter who has been diagnosed with a severe mental Health condition and the added problem of trying to sort out a decision made by the Highways to be corrected is not helping. Part of my daughter condition is having to keep to routine and keep things the same . I suppose you could argue that not being able to park in the street every time is the same . The condition is very complex with links to anxiety .

As a Street we were complaining on a regular basis individually to the council but and had been ignored. Because of this we got together and at the beginning of August I applied for parking permit restrictions to be implemented in Clifton Road . I supplied with the application a petition from 60 residence of the street. This is while having dialog with councillor Nigel Warren . Two weeks ago I contacted the highways for an update and to make sure that they had received the application. I was told that I would be contacted . I wasn't so I rang again yesterday and have now been told that I should be contacted after 5 days . Will this happen ?

I find that again we are being ignored and I have no real contact to speak to about the issue . Councillor Warren, if Im Honest has just sat on the fence despite being invited to come and discuss our issues . He has also told me that he is pursuing a new career and probably will not be able to attend any meeting should it be necessary in connection with the application . This is not the sort attitude I want to here from my local elected councillor . I think Cllr Warren needs to consider his future within the council he was elected to serve and consider wether its time for him to step

down. I want a councillor who represents me to give me the answers and fight for my corse. I am not one to keep contacting yourselves all of the time. I have lived in Clifton Road for over ten years and lived in the area all of my life and this is the first time of contacted Cllr Warren or any councillor for help.

Mr selous I write to you as my MP to sort this matter out . We as a Street are at our wits end and feel our next port of action is our local radio station to try and get people to start listening to us

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I look forward to your response

Yours sincerely