



Community Model – Staff Engagement

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14 August: 1.30pm onwards, Queensborough House, Dunstable

21 August: 1.30pm onwards, Main Meeting Room, Woburn Court

**28 August: 1.30pm onward, Orchard Training Unit, Steppingley
Hospital**



Introduction

The transformation will reflect the five high level outcomes:

1. I want to stay healthy and active for as long as possible
2. I want access to the best quality care available in order to live as I choose and as independent as possible
3. I want to be helped by a person who co-ordinates my care and is supported by a team with the specialist knowledge to understand my health and social care needs
4. I want to be actively involved in decisions about my care and enabled to make informed choices that meet my needs
5. I want good clinical outcomes



Proposed Service Model



Bedfordshire adult and children's community health services are provided in partnership by East London NHS Foundation Trust (ELFT) and Cambridgeshire Community Services (CCS) NHS Trust

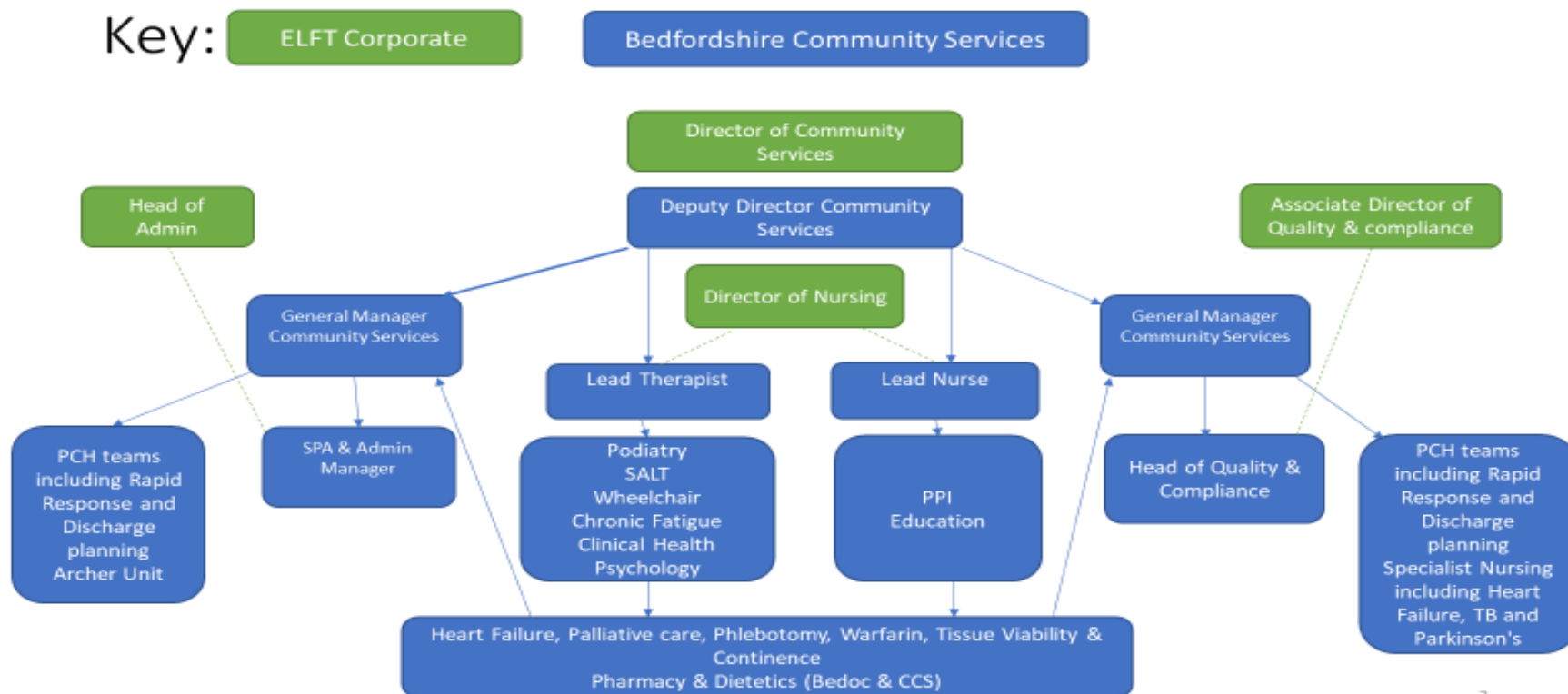


Elements of Service Model

- **Therapy Based Model**
- **Increased discharge planning**
- **Increased rapid response (rapid intervention)**
- **Primary Care at Home (PCH) aligned to GP clusters**
- **PCH facilitated MDT meetings in corresponding GP cluster areas:**
- **Rapid response service enhanced and embedded in PCH**
- **Care Navigators (potentially unregistered) attached to every PCH team**



Story so far - Proposed structure





Opportunities and Challenges

- **New ways of working**
- **Integration**
- **Self management - patients**
- **Appropriate referrals**
- **Better discharge planning**
- **Admission avoidance**
- **Working to the extent of your license**
- **Adding value**



Your suggestions, thoughts and Feedback

Key areas to consider:

- **Operating time, peak times**
- **Case load size**
- **Patient groups, clinical, reablement, rehabilitation?**
- **Discharge planning**
- **Rapid response?**
- **Skill mix**
- **Grow your own 'workforce'**
- **Apprentices**



Next Steps

1. Feedback & Communication –

Feedback from engagement will be in September, attendance at team meetings.

Newsletters and emails.

2. Formal Process

Staff consultation will begin in October and will last 3 months.

During process HR will be available to all staff for support and queries, formal and informal meetings and interviews will be arranged.

Following consultation service model and staff changes will be phased over a period of approximately 3 months.