

# **Bedfordshire**Fire and Rescue Service

## Information Bulletin

#### October to December 2018

### Examplies of Incidents Attended

#### **ROAD TRAFFIC COLLISIONS**

RTC Persons Trapped M1 Southbound Junction 14 6 October 2018 - 1429 hours

Rescue Pumps from Woburn and Buckinghamshire Fire Service and specialist rescue unit from Kempston attended incident involving two cars. One male casualty extracted by the Fire Service.

RTC Persons Trapped A6 Wilstead Hill to Deadmans Hill 9 October 2018 - 0850 hours

Rescue Pumps and specialist unit from Kempston attended a RTC involving three cars. One casualty was extracted by the Fire Service.

RTC Persons Trapped Tennyson Road, Luton 26 November 2018 - 1254 hours Rescue Pumps from Luton and Stopsley attended an incident involving two vehicles. One female casualty released using hydraulic rescue equipment by the Fire Service.

RTC Persons Trapped Leagrave Railway Station, Luton 26 December 2018 – 0237 hours

Rescue pumps from Luton and Stopsley attended an incident involving two vehicles. One casualty extracted by the Fire Service using specialist rescue equipment.

#### **FIRES**

Fire Outside Manor Farm, Wilden 10 October 2018 - 1555 hours

Rescue Pumps from Kempston, Bedford and Ampthill attended a fire involving a large number of agricultural vehicles and equipment. All destroyed by the fire.

#### Barn Fire Dovehouse Lane, Kensworth 31 October 2018 – 1910 hours

Rescue Pumps from Dunstable and Luton and specialist vehicles from Toddington and Leighton Buzzard attended a barn fire involving 15,000 bales of hay, animal feed and equipment. All destroyed by fire.

#### House Fire Baker Street, Luton 1 November 2018 - 2205 hours

Rescue pumps from Luton and Dunstable attended a fire in a private property. Significant damage to two floors and roof space. Property used for production of drugs. Fire and crime investigations completed.

#### Shop Fire Saffron Close, Bedford 4 December 2018 - 1518 hours

Rescue Pumps from Kempston attended a fire in a derelict shop over three floors.

#### House Fire Huntsmans Way, Bedford 12 December 2018 – 0413 hours

Rescue pumps from Bedford, Harrold and Kempston attended a fire in a two storey private premises. One casualty rescued by brigade personnel from ground floor.

#### **RESCUES**

Calf Stuck in Mud Old Warden 5 October 2018 – 1330 hours

Rescue pump from Dunstable and specialist rescue unit from Kempston attended one cow requiring rescue from mud.

#### Rescue from Height Bideford Green, Linslade 19 October 2018 – 1243 hours

Rescue pumps from Leighton Buzzard and Dunstable attended incident involving

one male casualty, extricated from first floor flat roof by the Fire Service.

# Letters of Appreciation or Complaint

#### Complaint:

No complaints (past Stage I) have been received for this period.

#### Appreciation:

We continue to receive letters of appreciation from members of the public, schools and organisations that we visit and/or assist with charitable events.

The following is a selection:

Thank you from a **Member of the Public**:

.....'please pass on our thanks to the fire crews (I think it was Biggleswade and Kempston) who attended a house fire at our home. It was a distressing time for us and the crews were calm, professional and informative. They dealt with the situation in a kind and matter of fact manner which stopped us panicking'....

A member of the public sent thanks for the assistance they received:

.....'I wish to thank the crews from Luton and Dunstable that assisted the Ambulance Service last night lifting my husband into the ambulance. The FRS personnel were so amazing and wonderful with my husband, I am very grateful'...

### Thanks from **Residents of Oakway House**:

.....'please send our heartfelt thanks to the personnel who attended the North Wing fire on Thursday night to keep us safe. We were horrified but humbled'.

Thank you from a **Member of the Public**:

.....'I would like to compliment the crews who attended the fire at my neighbour's

property in Sandy, they did an absolutely amazing job, the loss adjusters cannot believe we had so little damage to our own property and that was down to the excellent work carried out by the Firefighters'.....

Thank you from a **Member of the Public** for Dunstable Red Watch:

.....'Within 5 minutes of calling, the crew arrived, and with the kindest and gentlest approach, helped my dad to safety. They turned a traumatic experience into an event my father doesn't remember. I cannot express how grateful I am for the work the Fire and Rescue Service do in general and in this particular case you probably saved my father's life'.....