

CENTRAL BEDFORDSHIRE COUNCIL

At a meeting of the **SOCIAL CARE, HEALTH & HOUSING OVERVIEW & SCRUTINY COMMITTEE** held in Council Chamber, Priory House, Monks Walk, Shefford on Monday, 18 September 2017.

PRESENT

Cllr P Hollick (Chairman)

Cllrs Mrs A Barker
P A Duckett
K Ferguson
Mrs S A Goodchild

Cllrs Mrs D B Gurney
G Perham
A M Turner

Apologies for Absence: Cllrs P Downing

Substitutes: Cllrs R D Berry

Members in Attendance: Cllrs Mrs A L Dodwell Deputy Executive Member for Social Care and Housing
E Ghent Deputy Executive Member for Social Care and Housing
B J Spurr Executive Member for Health and Chairman of the Health and Wellbeing Board
Mrs T Stock Deputy Executive Member for Health

Officers in Attendance: Mrs P Everitt Scrutiny Policy Adviser
Mrs J Ogley Director of Social Care, Health and Housing
Mrs R Preen Scrutiny Policy Advisor

Others in Attendance Ms S Arshad Assistant Director Integration Central Bedfordshire
Ms S Thompson Accountable Officer
Ms R Volpe Head of Mental Health Services

SCHH/17/28. **Minutes**

RESOLVED that the meeting of the Social Care Health and Housing Overview and Scrutiny Committee held on 24 July 2017 be confirmed and signed by the Chairman as a correct record.

SCHH/17/29. **Members' Interests**

Cllr Duckett declared an interest at item 13 in his role as a part time domiciliary care worker.

SCHH/17/30. Chairman's Announcements and Communications

The Chairman advised the Committee of recent news and events that included:-

- A welcome to the new Accountable Officer at Bedfordshire Clinical Commissioning Group, Sarah Thompson.
- The proposed merger of the Luton and Dunstable and Bedford Hospital.
- A visit to the ELFT mental health facility at Townsend Court, Houghton Regis where residents from Weller Wing in Bedford are nursed.
- The Enquiry into the Integration of Health and Social Care in Central Bedfordshire had entered its second phase and would focus on areas of good practice.

SCHH/17/31. Petitions

None.

SCHH/17/32. Questions, Statements or Deputations

None.

SCHH/17/33. Call-In

None.

SCHH/17/34. Requested Items

None.

SCHH/17/35. Executive Members' Update

The Deputy Executive Member for Adult Social Care updated the Committee on the latest developments that included:-

- The submission of the Better Care Fund Plan.
- The Gold Anglia in Bloom awarded to Priory View residents.
- A single capital construction team was being developed in the Council and would include colleagues from Housing Services development team as well as colleagues from other Directorates.
- The notable progress made by all partners in the Bedfordshire, Luton and Milton Keynes Sustainable and Transformation Partnership lead by the Chief Executive, Richard Carr.

The Executive Member for Health welcomed the news of the proposed Luton and Dunstable and Bedford Hospital merger and alluded to the growing pressures faced by the Acute Trusts. In response a Member suggested a Park and Ride scheme be considered at the Luton and Dunstable Hospital to try and alleviate the parking pressures.

SCHH/17/36. Introduction to the new Accountable Officer at Bedfordshire Clinical Commissioning Group (BCCG)

Sarah Thompson, Accountable Officer, had joined the BCCG in July 2017 and would hold the post for a year. The role included a commitment to collaborative working with partners and stakeholders and to provide a quality of care to the public.

The BCCG had been placed into financial recovery again by NHS England due to its failure to reach the financial targets previously set. The BCCG continued to meet monthly with NHS England and predicted savings would be made within its current contracts, the Quality Innovation Productivity and Prevention scheme (QIPP) and working differently through the STP work streams.

A Member raised a question regarding the main area of over expenditure. The Accountable Officer referred Members to BCCG Board meeting held on 7 September 2017 and the financial paper that explained in detail the pressures that included the high volumes of patients attending the Acute Trusts for treatment. Members were reassured that services to patients would be closely monitored during the period of financial challenge and an update would be presented to the Committee in January 2018.

SCHH/17/37. Bedfordshire Clinical Commissioning Group (BCCG) - Commissioning Intentions

The Account Officer, BCCG, introduced the updated CCG Commissioning Intentions that set out the main objectives and negotiated changes with providers.

Key changes included:-

- the Out of Hours 111 Service to be administered regionally by the Hertfordshire Out of Hours Service with call handlers working in the Cambridgeshire, Peterborough, Bedfordshire and Hertfordshire areas in future.
- The provision of an Urgent Treatment Centre at Bedford Hospital in April 2018 that would compliment the new GP surgery available on the site and keep the numbers of the residents visiting Accident and Emergency to a minimum.
- That the STP would help drive the changes in the way the Acute Hospitals and GP surgeries operated, including the creation of integrated care hubs as set out in the GP five year forward view.

A concern was raised regarding provision for residents in the south of the district. In response the Accountable Officer advised of emerging plans in the Leighton Buzzard area lead by Dr Chris Marshall that would see a holistic approach to GP services in hospitals and in the community.

The Executive Member for Health supported the transformation proposals that, given time, would make a difference to patients' experience.

The finalised Commissioning Intentions would be published on 1 October 2017

RECOMMENDED the Committee welcomes the ambitions of the Commissioning Intentions and looks forward to up-dates as these ambitions are realised.

SCHH/17/38. Mental Health Crisis Care

Rachel Volpe, Head of Mental Health Services at the BCCG presented a report on the work undertaken on Mental Health Crisis Care to reshape some services contracted to the East London Foundation Trust (ELFT). Some key changes supported in the engagement work had been implemented and it was proposed that Mental Health support workers in primary care and acute care services be expanded.

Concern was raised about the provision of mental health services for homeless people. In response the Head of Service advised that a 'Core 24' health crisis care service for homeless and other vulnerable groups was in the process of being expanded and due to be Core 24 by April 2018. The STP work stream P2 supported this work with the voluntary sector partners.

RECOMMENDED the Committee:-

- 1. Recognises the need to expand the mental health crisis service not only across the primary and secondary health sectors but also in the community.**
- 2. Emphasises the need to understand the many surrounding issues such as homelessness, drug and alcohol dependency which affect those with mental health issues.**
- 3. Recognises the role of the voluntary sector and its contribution and encourages that cross working.**
- 4. Request a report back on progress in January 2018.**

SCHH/17/39. Better Care Fund Update

The Director Social Care Health and Housing delivered a presentation that outlined details of the Better Care Fund (BCF) 2017-19 that had been submitted for approval to NHS England. The submission detailed a plan of action on how the Council would achieve integration by 2020 aligned with the STP and partners including housing. Approval was expected at the beginning October.

Plans for 2017/19 focussed on five schemes that included:-

- Prevention and early intervention
- Integrated and improved outcomes through Out of Hospital Services
- Integrated Health and Care Hubs
- Enhanced Care in Care Homes
- High Impact Change Model

In light of the presentation Members of the Committee raised the following concerns:-

- How the data protection regulations would be overcome to allow partners to share medical data. The Director advised the role of an accelerated STP and Accountable Care Organisation was to unpick this issue and find a

solution. The Council would focus on this important area of work with its STP partners.

- Whether the overwhelming number of national and local boards set up to deliver integration exceeded the benefit to patients. The Director advised the STP had appointed and funded analysts to fully understand the extent of change that could be made. A tracker had been created and the Health and Wellbeing Board would oversee the data gathered.
- A Member briefing would be organised to consider the performance metrics and point to new ways of working to ensure the timely transfer of patients into the right care settings.

RECOMMENDED the Committee:

- 1. Welcomes the achievements of the Better Care Fund plan 2016/17 and noted the many challenges.**
- 2. Notes the funding secured to make the business case for establishing hubs and looks forward to hearing about progress as to how integration of health and social care will be brought about.**
- 3. Looks forward to arrangements being made for a Member briefing about improving transfers of care and issues around prevention.**

SCHH/17/40. Work Programme 2017/18 and Executive Forward Plan

The Committee considered the work programme and Executive Forward Plan and agreed to include the following items:-

November 2018 -

- Hospitals Merger
- Primary Care areas of good practice

January 2018

- BCCG financial position update
- Mental Health Crisis Care update
- Private Ambulance Service update

AGREED the work programme as set out in Appendix A subject to the addition of those items outlined above.

(Note: The meeting commenced at 10.00 a.m. and concluded at 1.15 p.m.)

Chairman.....

Dated.....