

Central Bedfordshire  
Council  
Priory House  
Monks Walk  
Chicksands,  
Shefford SG17 5TQ

**This meeting  
may be filmed.\***

The logo for Central Bedfordshire, featuring the text "Central Bedfordshire" in white, bold, sans-serif font inside a solid black circle.

**please ask for** Paula Everitt  
**direct line** 0300 300 4196  
**date** 11 January 2017

## **NOTICE OF MEETING**

### **SOCIAL CARE, HEALTH & HOUSING OVERVIEW & SCRUTINY COMMITTEE**

Date & Time

**Monday, 22 January 2018 10.00 a.m.**

Venue at

**Council Chamber, Priory House, Monks Walk, Shefford**

Richard Carr  
**Chief Executive**

To: The Chairman and Members of the SOCIAL CARE, HEALTH & HOUSING OVERVIEW & SCRUTINY COMMITTEE:

Cllrs P Hollick (Chairman), P Downing (Vice-Chairman), Mrs A Barker, P A Duckett, K Ferguson, Mrs S A Goodchild, Mrs D B Gurney, G Perham and A M Turner

[Named Substitutes:

R D Berry, J Chatterley, Ms A M W Graham, R W Johnstone and M A G Versallion]

All other Members of the Council - on request

**MEMBERS OF THE PRESS AND PUBLIC ARE WELCOME TO ATTEND THIS  
MEETING**

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# AGENDA

1. **Apologies for Absence**

Apologies for absence and notification of substitute members

2. **Minutes**

To approve as a correct record the Minutes of the meeting of the Social Care Health and Housing Overview and Scrutiny Committee held on 27 November 2017 and to note actions taken since that meeting.

3. **Members' Interests**

To receive from Members any declarations of interest and of any political whip in relation to any agenda item.

4. **Chairman's Announcements and Communications**

To receive any announcements from the Chairman and any matters of communication.

5. **Petitions**

To receive petitions from members of the public in accordance with the Public Participation Procedure as set out in Part 4G of the Constitution.

6. **Questions, Statements or Deputations**

To receive any questions, statements or deputations from members of the public in accordance with the Public Participation Procedure as set out in Part 4G of the Constitution.

7. **Call-In**

To consider any decision of the Executive referred to this Committee for review in accordance with Part 4D of the Constitution.

8. **Requested Items**

To consider any items referred to the Committee at the request of a Member in accordance with Part 4D of the Constitution.

9. **Executive Members Update**

To receive a brief verbal update from the Executive Members for:-

- Social Care and Housing
- Health.

## Part A: External & NHS matters

To review and scrutinise any matters relating to the planning, provision and operation of health services in Central Bedfordshire commissioned by the NHS or external organisations (such as the Clinical Commissioning Group).

### Reports

- | Item | Subject  |
|------|--|
| 10   | <b>Bedfordshire Clinical Commissioning Group Financial Position update</b><br>To receive a verbal updated on the position of the Financial Recovery Plan implemented by the Bedfordshire Clinical Commissioning Group. |
| 11   | <b>Mental Health Crisis Care Service Update</b><br>To receive a verbal update and progress made by the Mental Health Crisis Care Service since the report submitted September 2017.                                    |
| 12   | <b>Non Emergency Patient Transport Update</b><br>To receive a verbal update on the temporary Non Emergency Passenger Transport (NEPT) arrangements and progress on the award of the future contract.                   |
| 13   | <b>Primary Care in Central Bedfordshire update</b><br>To receive a verbal update on the delivery of Primary Care in Central Bedfordshire.  |

## Part B: Public Health, Social Care & Housing matters

To review and scrutinise any matters that fall within the remit of the Council's Social Care, Health and Housing or Public Health Directorates.

### Reports

- | Item | Subject  |
|------|--|
| 14   | <b>Stop Smoking Service</b><br>To consider and comment on the draft proposals to remodel the Stop Smoking Service and discuss the case for change.   |
| 15   | <b>Customer Feedback – Complaints, Compliments Annual Report 2016/17</b><br>To consider and comment on the Customer Relations Adult Social Care and Public Health Annual report. The report provides statistics on the number of compliments and complaints received; complaint outcomes (upheld/not upheld); performance; issues complained about; and learning and improvements resulting from complaints for 2016/17. |

**Work Programme 2017/18 and Executive Forward Plan**

The report provides Members with details of the currently drafted Committee work programme and the latest Executive Forward Plan.