

Central Bedfordshire Health and Wellbeing Board

Contains Confidential or Exempt Information No

Title of Report **Delivery of the Mental Health Crisis Care Concordat within Central Bedfordshire**

Meeting Date: 2 April 2015

Responsible Officer(s)

Presented by: Michelle Bradley, Bedfordshire Clinical Commissioning Group

Recommendation(s)

1. **The Health and Wellbeing Board is asked to note the contents of this report**
2. **The Health and Wellbeing Board is asked to consider the proposed recommendation for the governance process to be used in Central Bedfordshire to ensure that the action plan is developed and implemented locally.**

Purpose of Report

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| 1. | This report provides the Health and Wellbeing Board with an overview of the Mental Health Crisis Care Concordat. It details the national requirements within the guidance which includes signing up to a declaration and the development and implementation of a local action plan. The Crisis Care Concordat requires the action plan to be aligned to the Health and Wellbeing Boards Strategic Objectives. |
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Background

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| 2. | The Mental Health Crisis Care Concordat, Improving Outcomes for People experiencing Mental Health Crisis was published in February 2014. It requests that each area identifies its key partners, develops a shared and agreed statement for a commitment to local action which is signed by senior representatives from each partner and is then followed up by a comprehensive action plan. |
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	The Crisis Care Concordat outlines what needs to happen when people are in mental health crisis and need help. It sets out expectations for local performance in policy development, investment and financial decisions, in anticipating and preventing mental health crises where possible and when a crisis does occur, in making sure effective emergency response systems operate locally.
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Reason(s) for the Action Proposed

3.	The local work on the Crisis Care Concordat commenced in October 2014. The actions proposed will ensure that the Health and Wellbeing Boards are briefed on the requirements of the guidance and ensure that there is a robust process in place to improve the experience of people who are in mental health crises within Central Bedfordshire.
4.	<p>The Crisis Care Concordat is aligned to the priority to improve mental wellbeing within Central Bedfordshire. The local plan is being developed via the multiagency Crisis Care Concordat Steering Group to provide assurance against this priority, through a number of actions under the four key areas identified within the Concordat:</p> <ul style="list-style-type: none"> • Access to support before crisis point – making sure people with mental health problems can get help 24 hours a day and that when they ask for help, they are taken seriously. • Urgent and emergency access to crisis care – making sure that a mental health crisis is treated with the same urgency as a physical health emergency. • The right quality of treatment and care when in crisis – making sure that people are treated with dignity and respect, in a therapeutic environment. • Recovery and staying well – preventing future crises by making sure people are referred to appropriate services.

Issues

Governance & Delivery

5.	The Mental Health Crisis Care Concordat is national guidance aimed at improving the experience of people having a mental health crisis. If we do not meet the outcomes identified in the report there is a risk that people in Central Bedfordshire who are in crisis, will have a less positive experience when accessing mental health services than other areas of the country. This could result in people not getting the level of support they need, which would have a negative impact on their mental health.
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	<p>The Mental Health Crisis Care Concordat links with BCCG Mental Health Strategic Objectives</p> <p>The Crisis Care Concordat Declaration is a national initiative with associated communication and PR structure. Absence of formally signed Declaration and associated action plan will be tracked via a national Crisis Care Concordat website and failure to achieve this could result in reputational damage to both Bedfordshire Clinical Commissioning Group and Central Bedfordshire Council.</p>
Financial	
6.	<p>Ineffectively delivered crisis care increases probability of crisis complication, which in return places preventable financial burden on service budgets in association with crisis management and after care.</p> <p>Implementation of the Crisis Concordat is currently being delivered within existing financial resources. It is likely that bids for grants to deliver key priorities will be required and the Steering Group will monitor and apply for these as and when they become available.</p>
Public Sector Equality Duty (PSED)	
7.	<p>The PSED requires public bodies to consider all individuals when carrying out their day to day work – in shaping policy, in delivering services and in relation to their own employees. It requires public bodies to have due regard to the need to eliminate discrimination, harassment and victimisation, advance equality of opportunity, and foster good relations between in respect of nine protected characteristics; age disability, gender reassignment, marriage and civil partnership, pregnancy and maternity, race, religion or belief, sex and sexual orientation.</p> <p>Improved mental health and wellbeing and better services for all – whatever people’s age, race, religion or belief, sex, sexual orientation, disability, marital or civil partnership, pregnancy or maternity, or gender reassignment status. These areas constitute the ‘protected characteristics’ or groups as set out in the Equality Act 2010.</p> <p>Problems of equality of access and the quality of outcomes for protected characteristics groups is well documented in both the national and our local evidence about mental health.</p> <p>The actions proposed in the delivery of the Concordat do not create any adverse effect on equality for protected characteristics.</p>

	Are there any risks issues relating Public Sector Equality Duty	No
	If yes – outline the risks and how these would be mitigated	

Source Documents	Location (including url where possible)
Crisis Care Concordat	http://www.crisiscareconcordat.org.uk/

The Crisis Care Concordat has developed a number of outcomes across four key areas;

- I. Access to support before crisis point
- II. Urgent and emergency access to crisis care
- III. The right quality of treatment and care when in crisis
- IV. Recovery and staying well and preventing future crises.

It expects that each area will have a local partnership of health, criminal justice and local authority agencies who will deliver the expectations within the guidance and in doing so, they will help to make sure that people who need immediate mental health support at a time of crisis get the right services, when they need them and receive the help that they need to move on and stay well.

Local Progress to Date

A Steering Group has been established for Bedfordshire and Luton and the purpose of this meeting is to

- Discuss implications and expectations of Concordat within Bedfordshire
- To develop terms of reference for a steering group
- To agree a work plan to achieve local compliance of Concordat delivery

It was agreed that the purpose of the Crisis Concordat Steering Group would be to ensure a local declaration was developed and signed by partners and to then develop the local action plan.

The Steering Group organised a stakeholder event where Senior Officers signed the local declaration.

The event took place on the 3rd December 2014 at the Rufus Centre.

The following organisations signed the declaration:

- Bedfordshire Police
- Bedfordshire Police and Crime Commissioner
- Bedfordshire Clinical Commissioning Group
- Luton Clinical Commissioning Group
- Bedford Borough Council
- Central Bedfordshire Council
- Luton Borough Council
- NHS England
- South Essex Partnership Trust
- Bedford Hospital
- Luton and Dunstable Hospital
- East of England Ambulance Service

- National Offending Service
- Youth Offending Service
- CAN Partnership
- Luton Drug and Alcohol Service
- Healthwatch Bedford Borough
- Healthwatch Central Bedfordshire
- Healthwatch Luton
- Mind BLMK
- British Transport Police
- Bedfordshire Fire Service

An assessment of our current position has been completed which enabled us to identify gaps in our compliance against the Concordat. This statement is being used, along with the feedback from the Crisis Care Concordat event in December 2014 to inform the local action plan.

Next Steps

This will be presented to the Senior Officers Group and the Crisis Care Concordat Steering Group being held on 20 March 2015, following which it can be presented to the Health and Wellbeing Board and uploaded onto the Crisis Concordat Website.

It is recommended that the implementation of the local action plan will be through the Steering Group, with the agreed partners who have signed the Concordat and report to both the Senior Officers Group and the Health and Wellbeing Board.

Michelle Bradley
Head of Mental Health and Wellbeing