

Central Bedfordshire Overview and Scrutiny Committee

Date: 28th January 2019

Subject: Integrated Health and Care Hub in Chiltern Vale

Summary

Bedfordshire Clinical Commissioning Group (BCCG) and Central Bedfordshire Council have a well-established joint programme of work underway to deliver Integrated Health and Care Hubs in key locations across each of the Central Bedfordshire localities.

The detailed planning for the proposed Hub in Dunstable – to serve the Chiltern Vale locality – is progressing well. Patients and the public have been engaged at various stages of the earlier planning work, and BCCG now intends to consult with patients around the proposals. It is intended that an eight week consultation will take place, to commence from the end of January. The consultation will be complete prior to Purdah restrictions in relation to the Local Council elections.

The purpose of this report is to advise members of the Overview and Scrutiny Committee around BCCG's patient consultation regarding the potential development of the Integrated Health and Care Hub facility in Dunstable.

Recommendations

Members of the Overview and Scrutiny Committee are asked to note the CCG's plans to consult with patients around the proposed development of an Integrated Health and Care Hub in Dunstable.

Background

Integrated Health and Care Hubs are central to the CCG and Council's local vision for joining up health and social care and ensuring that local people can have access to timely, good quality care in the most appropriate setting closer to where they live.

Locality based Integrated Health and Care Hubs will enable a range of primary, mental health, community and social care services to work in a more co-ordinated way to meet the needs of local people, particularly older people and those with long term health conditions. Services will be more accessible to people, and will meet the requirements for delivering health and care services to an expanding and ageing population.

These hubs are expected to serve as a focal point for the multi-disciplinary teams (adults and children's) being established as part of the community services redesign programme, including general medical services where appropriate. The hubs may also include a range of additional services in line with the needs of local communities and local infrastructure, which may include, but not be limited to:

- Extended GP services on a 7-day basis
- Enhanced services delivered by and across practices, e.g. minor injury and minor illness services, clinics to support patients with long term conditions
- Face to face out of hours consultations
- Community pharmacy
- Outreach services from local acute hospitals and specialist services, e.g. outpatient appointments and other specialist consultations
- Public Health and prevention services, e.g. smoking cessation, NHS Health Checks, lifestyle hubs
- Wellbeing Services and community mental health services
- Voluntary and Carer support services

The proposed location for the Dunstable Hub is behind the Grove Theatre, and it is proposed that five of the Dunstable town centre GP practices would relocate into the facility. These practices are:

- Dr Hassan and Partners, Priory Gardens
- Dr Quartly and Partners, West Street Surgery

- Dr Dogra and Partners, Kingsbury Court Surgery
- Dr O'Toole and Partners, Kirby Road
- Dr Haq and Partners, Eastgate Surgery

Consultation

The consultation will take place between Monday 28th January and midnight Sunday 24th March 2019. The prime aim of the consultation will be to understand any potential impacts on patients of moving the five town centre practices into the hub, and what services residents would like to see delivered from the same location as GP services. The CCG will seek comments from patients/local residents through a variety of media, including:

- Online survey
- Patient mail-shot, signposting patients to the online survey and hard copy surveys to be available in each of the practices
- Drop-in sessions at each of the surgeries
- Availability of surveys in other forms on request (e.g. alternative languages, Braille).

Supporting papers

N/A